

Sales & Technical Support Associate | Full Time Position

Bazzaz, Inc. is currently seeking to fill a full-time position for a *Sales & Customer Service Associate*.

Bazzaz is a designer and manufacturer of superior-quality motorcycle & ATV electronics located in Chino Hills, CA. Our products are marketed and sold around the world. We are committed to providing customers the very best experience, which we believe stems from hiring the best employees. For more information on the company please visit bazzaz.net.

Location: Chino Hills, CA

Description: We seek a full time Sales & Customer Service Associate to care for our customers, process orders. Must be self-starter and excited about joining a team focused on customer service. Listed below are the basic duties of the position:

- Fields incoming calls from dealers, retail customers, and professional mechanics to provide technical assistance by troubleshooting installation and use of engine management systems.
- Uses test equipment (including dynamometer) as required to troubleshoot hardware. Note that we can provide training for the position as required, but applicant should be mechanically inclined and able to ride a motorcycle.
- Fields incoming calls from dealers and retail customers to answer sales questions, input sales orders, and assist customers with ordering product.

Required Qualifications:

- Organized, detail oriented, with excellent follow through.
- Tactful, well-spoken team player with a friendly, customer-first attitude.
- Solution-driven employee who can think critically and solve problems.
- Ability to type quickly with proper grammar (for chat-based communications).
- Familiar with motorcycles and electronics; mechanically able.
- Motorcycle enthusiast able to converse on such topics.
- Ability to travel to occasional trade shows and race events.
- Working knowledge of MS Office, particularly Excel.

Helpful Qualities:

- Graduate from accredited educational institution.
- Mechanical experience.
- Familiarity with enterprise software (QuickBooks Enterprise).
- Retail experience with a motorcycle/parts dealer.
- Experience operating a dynamometer.

Benefits:

- Starting Wage based on experience
- 1 week vacation. Paid personal days. Paid Holidays.

What to Submit to sales@bazzaz.net :

- Resume.
- Cover Letter.
- Include position in subject line

Bazzaz, Inc. is an at-will, equal opportunity employer. Position descriptions and anticipated skills acquired are neither conclusive nor definite and can be expected to change throughout term of employment.
